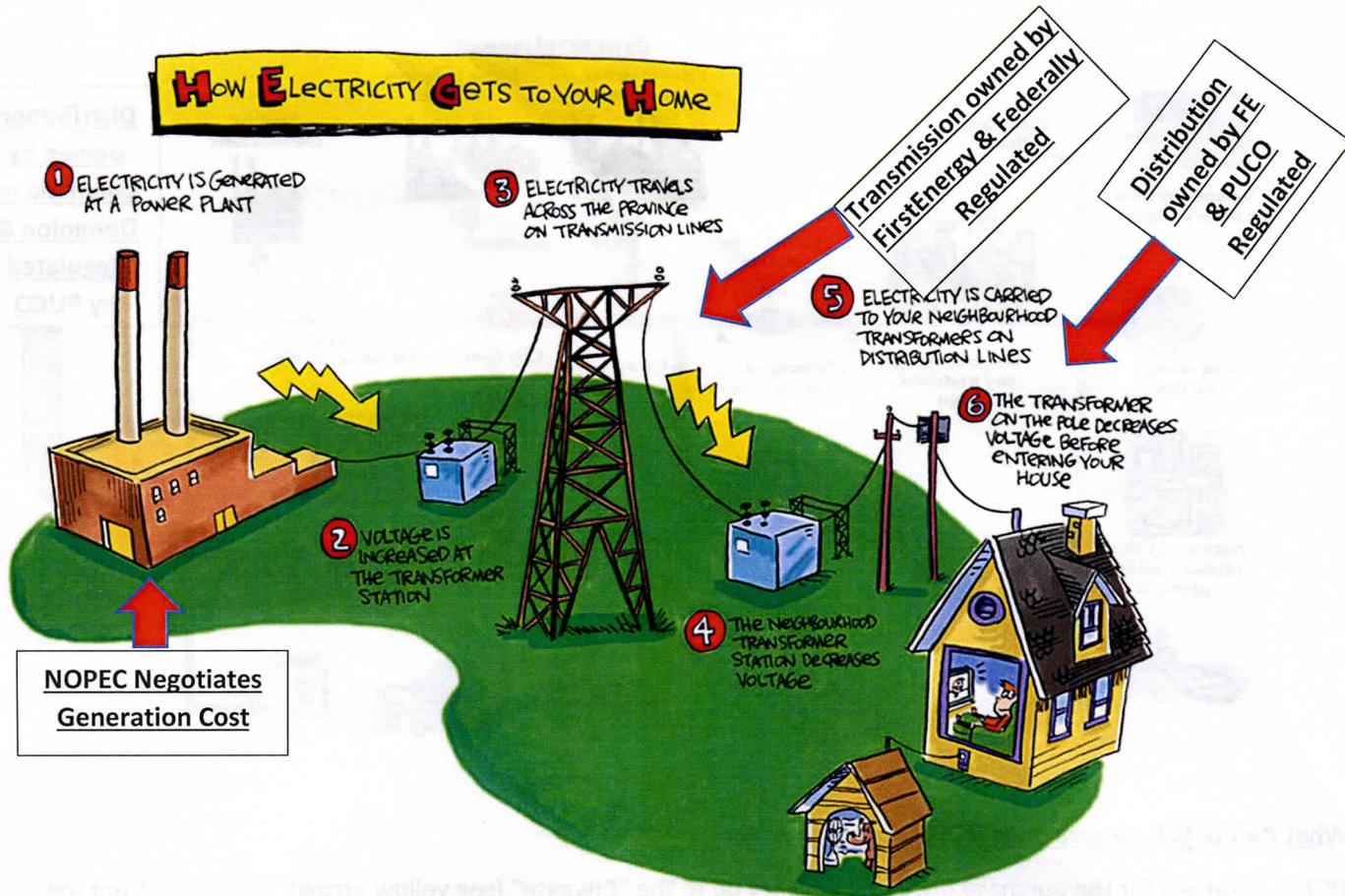


NOPEC & Electricity Basics



Q. What Part of this picture does NOPEC handle?

A. NOPEC handles the deregulated generation part of this picture (e.g. the power plant). The remainder of the electricity grid is either regulated by the Federal Energy Regulatory Commission (FERC) or by the Public Utilities Commission of Ohio (PUCO).

Q. What portion of my bill is generation?

A. Depending upon the time of year and your rate, anywhere from 50% to 60% of your bill is generation. The remainder of the cost is transmission and distribution.

Q. How much does a residential electric customer save by participating in NOPEC's pricing?

A. The average NOPEC residential participant is saving 7% off or \$35 to \$45 per year compared to the utility.

Q. How much money has NOPEC saved participants?

A. In 2012 NOPEC saved electric participants about \$24 million. Since inception the savings have been over \$175 million.

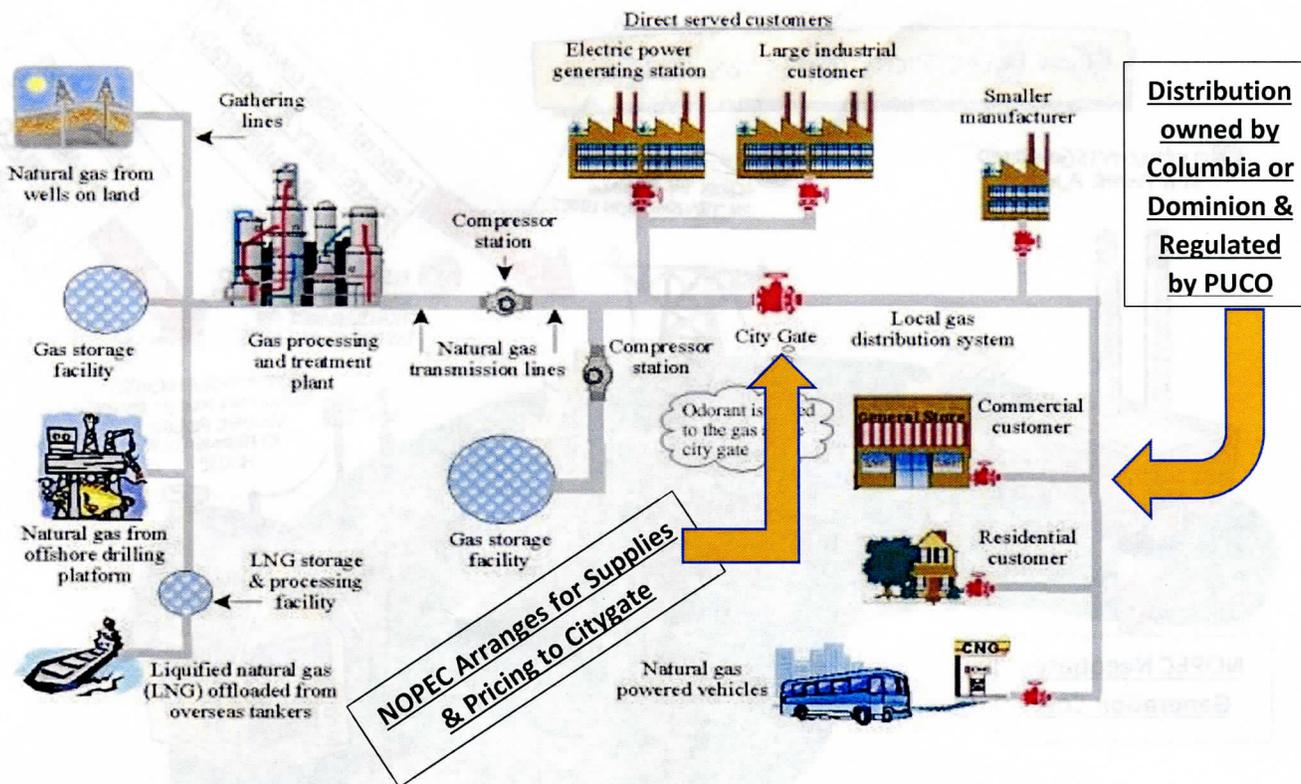
Q. How many people participate in NOPEC?

A. There are over 500,000 residential and small business consumers from 174 communities in 10 different Counties.

Q. How large is NOPEC's electric pool?

A. NOPEC is the largest governmental aggregator in the US. Its participants spend over \$300 million annually on electric generation.

NOPEC & Natural Gas Basics



Q. What Part of this picture does NOPEC handle?

A. NOPEC arranges for the purchase price and delivery up to the “Citygate” (see yellow arrow). Deliveries from the Citygate to your home by Dominion East Ohio or Columbia of Ohio are regulated by the PUCO.

Q. What portion of my bill is covers supply and delivery to the Citygate?

A. NOPEC’s portion, depending upon the time of year and your rate, is anywhere from 60% to 70% of your bill. The remainder of the cost is local delivery charges from the utility.

Q. How does NOPEC get residential customers’ natural gas pricing?

A. NOPEC bids out the cost of delivering gas to the Citygate from a national price trading point call the Henry Hub. This difference is called the “basis”. The remainder of the price is determined by gas futures hedges.

Q. What is the aggregation’s current contract status for natural gas?

A. NOPEC is currently bidding “basis” right now for gas supply starting in April 2014.

Q. How does NOPEC determine when to buy natural gas futures hedges?

A. NOPEC’s Board has assigned a committee plus external experts to provide recommendations for hedge decisions.

Q. What is the objective of buying hedges?

A. Natural gas futures can vary dramatically so NOPEC looks to buy at the lowest possible price while still protecting its participants from price spikes.

Q. How many people participate in NOPEC?

A. There are over 250,000 residential and small business consumers from 174 communities in 10 different Counties. NOPEC is the largest natural gas and electric governmental aggregator in the US. Its participants spend over \$120 million annually on natural gas supplies.