

# The City of South Euclid Good Neighbor Guide



south *euclid*

COME TOGETHER & THRIVE

# South Euclid Good Neighbor Guide

## **Our Community Vision**



*South Euclid will become a community of friendly people who demonstrate consideration of and respect for diversity across racial, ethnic, age, religious and class lines. We seek to establish common values reflecting understanding of how behaviors effect our neighbors. This is paramount to our continued development as a community. South Euclid's strength is in its people, neighborhoods, elected officials, amenities, educational and religious institutions and commitment to civic responsibility.*

# South Euclid Good Neighbor Guide

## Mission Statement

*The mission of the Good Neighbor Program is to promote the highest quality of life for all residents in South Euclid through initiatives that encourage and empower neighbors to support and respect each other.*

*This HANDBOOK was compiled by a Volunteer Committee of the GOOD NEIGHBOR PROGRAM (GNP). The GNP is a combined effort of volunteer residents, City Council and the Administration.*

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# South Euclid Good Neighbor Guide

## I. DEPARTMENTS AND SERVICES

*South Euclid has a progressive, accessible, hands-on Administration that works daily to keep up with changing times and provide a safe, enjoyable community.*



# South Euclid Good Neighbor Guide

## City Hall & Administration

**Mayor's Office:** The mayor is our elected chief executive who is ultimately responsible for all activities of city government. As such, any citizen can contact the mayor with questions, compliments, or complaints. The mayor can be reached via e mail at [mayor@seuclid.com](mailto:mayor@seuclid.com) , or by phone at 381-0400.

**Law Director:** The law director, a part time position, serves as the chief legal advisor for the city.

**City Council:** Our city is divided into 4 wards, each of which has its own representative on council. In addition, 3 council members are elected at large to represent the city as a whole. Council seats are paid part time positions. Current council members and their contact information is located on the city web site. Council generally meets the 2<sup>nd</sup> & 4<sup>th</sup> Monday of every month except August. Council sessions are open to the public and all are welcome. Residents are encouraged to participate, and are allotted up to 5 minutes each to speak before the regular session of each council meeting.

**Police Department:** all non emergency calls, 216-381-1234. Our police department takes a proactive approach to the safety of South Euclid residents. **If you see something happening that you think is not right, call.** In addition to handling emergency calls, our police department also assists with block watches, speaking engagements, home safety, and safety in our schools.

**Fire Department:** all non emergency calls, 216-381-1212. In addition to all fire emergency responses, the EMS (Emergency Medical Services) also comes under the authority of the fire department. Other services include home safety inspections, and helping to insure that all seniors have access to working smoke detectors.

## Community Services

**Community Services Director:** This office is located in City Hall. Call 381-0400 ext. 234. Among the many services that this office is responsible for are:

- programs to assist with low interest loans for home repairs
- help to mediate disputes among neighbors
- act as a city wide reference source for residents
- coordinate all printed communications that are distributed from the city.

**Service Department:** to contact, call 381-0402. They are responsible for:

- street repairs
- sewer repairs & maintenance
- snow removal
- leaf pickup
- trimming & removal of city owned trees located between the sidewalk and the street (wood chips available free to residents)
- park & pool maintenance
- dead skunk & raccoon removal

**Building Department:** This department is responsible for:

- all exterior inspections of homes and businesses
- All sidewalk inspections
- Inspections of all work done by contractors.
- Issuing all building permits prior to home repairs being started. All contractors are required to obtain permits. Prior to any work being done, it is recommended that the building department be consulted.

**Recreation Department:**

SELREC: South Euclid Lyndhurst Recreation is managed by the YMCA at 382.4300. SELREC's mission is to provide life-long learning and recreation for adults and children.

- Bexley Pool: ball fields, swimming pool, tennis courts, children's play area
- Quarry Park: dog park, ball fields, water park, children's play area
- Victory Pool: swimming pool, volleyball court, children's play area
- Cleveland Metro Park: Euclid Creek Reservation: hiking trail & selected work out stations, picnic areas, pavilions, ball fields, basketball courts



# South Euclid Good Neighbor Guide



## II. SAFETY

*Each resident should be concerned about the impact their behavior might have on the community or their neighbor. The following ordinances are designed to keep our properties safe and appealing while conducting ourselves in a responsible manner.*



**Curfew - Section 509.08**

Young people, when not accompanied by an adult, are subject to the following hours. (i.e., they should be indoors between these times):

Under 12 years old Sunset as reported in the newspaper of daily record to 6:00 A.M.

13-15 years of age 10:30 p.m. to 6:00 A.M

16-17 years of age 11:30 p.m. to 6:00 A.M.

**Bicycles - Sections 373.01, 373.02, 373.04, 373.12**

All bicycles must be registered with the police department. The traffic code applies to all bicycle riders. All bicycle riders under age 14 must wear an approved helmet. All riders must ride single file and all riders must ride on seats.

**Parking - Section 351.04**

Parking is prohibited on all city streets between 2:00 A.M. and 6:00 A.M. and in all snow conditions over a 2 inch accumulation. If for some reason, you must park overnight on the street, please notify the Police Department. Parking is not permitted on lawns.

**Parking of commercial vehicles - Section 724.06**

All commercial vehicles must be parked inside a garage or enclosed structure with the door closed.

**Recreational Vehicles/Boats - Section 724.07**

All boats and recreational vehicles must be parked indoors unless in a screened enclosure approved by the zoning administrator.

**Inoperable/Unlicensed Vehicles - Section 724.11**

Parking of inoperable/unlicensed vehicles is not permitted unless in an enclosed structure.

**Open Burning - Section 1530.03**

No open burning is allowed unless it is for cooking food for human consumption, or for warming outdoor workers and strikers, smudge pots and similar occupational needs.

**Fireworks - Section 1540.06**

No person shall possess, sell, or discharge fireworks in the city.

**Firearms - Section 549.08**

Discharging firearms, or other arrow, missile, pellet, stone, metal or other substance capable of causing physical harm or property damage is not permitted in the city.

**Motorcycles - Sections 373.11, 373.20, 373.04**

All motorcycles must have a muffler: all operators under age 18 must wear a proper helmet: all motorcyclists shall ride in single file.

**Mini Bikes/Go carts - Section 375.08**

No person shall operate any unlicensed Min Bike/Go Cart on any street, public way, or park within the city.

# South Euclid Good Neighbor Guide



## **III. QUALITY OF LIFE/ NUISANCES**

*South Euclid welcomes a variety of cultural backgrounds to its neighborhoods. Because many streets are densely populated with neighbors living in close proximity, the following ordinances & good neighbor policies are in place to insure we all have a quiet, peaceful existence. "Do unto others" is our golden rule.*

## **HOUSING & PROPERTY MAINTENANCE**

### **Grass, weeds and landscaping - Section 521.14 and 1405.14**

Grass and weeds should not exceed 6 inches in height. If a home owner or occupant doesn't comply with this rule the city will cut the grass or weeds and bill the property owner. The city will issue violations for properties that have predominantly dead grass, trees, shrubbery or lack of landscape maintenance that debases the property with respect to the overall appearance of other properties in the immediate area.

### **Shrubbery and hedges – sight obstructions - Section 1405.245**

All hedge or shrubbery along any driveway between the public sidewalk and property line must be kept at a height of three feet or less. In addition, any hedge or shrubbery along the front property line abutting the public sidewalk must be a height of three feet or less

### **Litter and waste materials - Section 521.15**

A Good Neighbor practice is to pick up litter on your property or any public areas and deposit into an appropriate container. No person should permit accumulations of waste paper, litter, hay and/or straw, dirt, concrete, rubble and construction materials, on their property.

### **Window coverings/newspapers - Section 1405.28**

Window coverings, treatments, drapes, shades, blinds, shutters and rod/supports shall be maintained in working order and perform their intended function. Also, windows cannot be covered with newspapers or plywood for more than 30 days unless approved by the Building Commissioner.

### **Maintenance of house exteriors and other structures on your property - Section 1405.21**

- Any house, or other structure on the property whose exterior surface is not in reasonably good condition, deteriorated, decaying, disintegrating or whose exterior surface has weathered with dirt and grime, or has peeling or flaking paint shall be repaired, repainted or resurfaced.
- All exterior parts of the house or other structure on your property including exterior walls shall be reasonably maintained in a safe condition and weather tight so as to resist decay or deterioration.
- All buckled, rotted or decayed walls, doors, window, porches, floors, steps, railings, trim and any of their missing members must be replaced and put in good condition.
- Exterior house inspections are part of the City inspection program whereby each property is inspected every five years.

### **Gutters - Section 1405.20**

All roofs of every structure shall be maintained weather tight and shall be equipped with gutters and downspouts connected to a public storm sewer.

### **Sidewalks - Sections 905.01, 905.03, 905.04, 905.05, 905.06, 905.07**

- Every owner of a building, or lot or land fronting on any street, road, or other public highway of the City is charged with the construction, maintenance and repair of necessary sidewalks. The owner is liable for injuries to any person or property while in the lawful use of such sidewalk as a result of failure to maintain sidewalk in good repair.

- Sidewalks are part of the City inspection program. Sidewalks which are defective (such as cracks greater than ½ of an inch or uneven blocks greater than ¾ of an inch), can be repaired by a contractor of choice or by the City which will bill the homeowner.

**Garbage Disposal**

**• REFER TO THE TRASH & RECYCLING INSERT ON THE NEXT PAGE FOR INFORMATION ON OUR AUTOMATED SINGLE-STREAM TRASH & RECYCLING!**

- Not on tree lawn before 6 p.m. the night before pickup
- Tie tree trimming in 4 ft. lengths
- Contact the Service Department for disposal of paint and toxic substances (216) 381-0402.
- Snow shoveled or plowed should be piled on your property only.
- Leaves should be raked in a pile and placed by the curb (not in street) on your property only. Do not put branches or other waste in leaf pile.

**Dogs**

- All dogs must be licensed. Licenses can be obtained at pet stores or at county auditors offices.
- Dogs must be leashed when off the owners property.
- Dogs must be contained or leashed while on their property.

**Dangerous or Vicious Animals**

- While on property pets must be either indoors or in a locked pen or structure with at least a 6 ft. high fence with top.
- A visible warning sign must be displayed and contain the following “Warning – dangerous animal – keep away”. Specifications can be found in Ordinances Section 505.01.
- Owner must pick up dog waste and put in garbage receptacles.

- Noisy dogs can be a problem. Barking, howling, or whining that bothers neighbors is included in Section 505.09.
- Dog Park is located at Quarry Park North. (Belvoir and Monticello).
- Humane treatment is required (Section 505.07). Neglect of animals is in section 505.07 and 505.071.
- Pets are not permitted on school property, public parks, in any public building or median strips on S. Belvoir or Warrensville Center Roads.
- SELREC offers dog obedience classes. Call (216) 691-2246.
- For ordinances regarding other pets and dogs see Section 505 of the Codified Ordinances of South Euclid.
- The South Euclid Humane Society can be reached at: 216.291.8773
- The South Euclid Animal Warden can be reached at: 216.381.0402

**Noises (Section 509.13 and 509.14)**

- Sound producing devices are prohibited between 11 p.m. and 8 a.m. all days.
- The following are examples (not exclusive) of noises subject to “disturbing the peace” when exhibited at a loud or unnecessary level: Yelling and shouting (including children at play), swearing, exhausts, sound producing devices e.g. stereos, TVs, horns and alarms, etc.

# Did you know...

Americans generate nearly **twice** the amount of trash per person than they did 35 years ago. Recycling is only part of the answer. Reducing waste and reusing items provide the rest of the solution. Common practices, such as handing down clothes or having a yard sale, are good ways to **reuse** items and **reduce** waste.

## Easy Ways to Reduce Trash

- Use reusable plastic containers instead of disposable plastic bags when packing lunch or storing leftovers
- Buy food and drinks in large containers instead of prepackaged single-servings
- Take your own cloth bags to the grocery store
- Print on both sides of paper
- Purchase reusable batteries

## Easy Ways to Reuse Items

- Donate unwanted clothes, furniture and household items
- Use coffee or travel mugs instead of paper or Styrofoam cups
- At home, use cloth napkins and kitchen towels instead of paper products
- Refill empty water bottles versus getting another bottle
- Have a yard sale

For more creative ways to reduce trash visit the Cuyahoga County Solid Waste Management District website at: [www.cuyahogaswd.org](http://www.cuyahogaswd.org)  
Grant Funding Provided by the

# Reduce & Reuse & Recycle



# Green Neighborhood's CartSMART Program

## SOUTH EUCLID'S GREEN NEIGHBORHOODS CartSMART PROGRAM MAKES "GOING GREEN" EASY FOR RESIDENTS!

The 64-gallon (light green) two-wheeled recycling cart makes it easier for you to recycle and enables you to recycle larger items such as boxes. The service utilizes **Single-Stream Recycling**, which means you can place all your recyclables:

–newspaper –junk mail –magazines –office paper –milk & juice cartons –cardboard –plastic –aluminum cans & foil –glass containers  
all together in your light-green recycling cart! **NO SORTING IS NECESSARY!**

### WHAT CAN I RECYCLE?

- plastic containers 1-7
- cardboard boxes
- newspaper
- mixed paper
- glass bottles
- glass jars
- aluminum cans & foil
- bi-metal & steel cans

On the lid of your new recycling cart there is a large label that provides more details about what products are recyclable and what items should be placed in the cart. It is only necessary to place your recycling cart at the curb when it is full.

**AND REMEMBER, YOU DON'T HAVE TO SORT OR BAG YOUR RECYCLABLES!**

### RECYCLING YARD WASTE

**PLEASE DO NOT PUT YOUR YARD WASTE IN THE TRASH/RECYCLING CARTS.**

**PLACE YARD WASTE IN A BROWN PAPER LAWN BAG.**

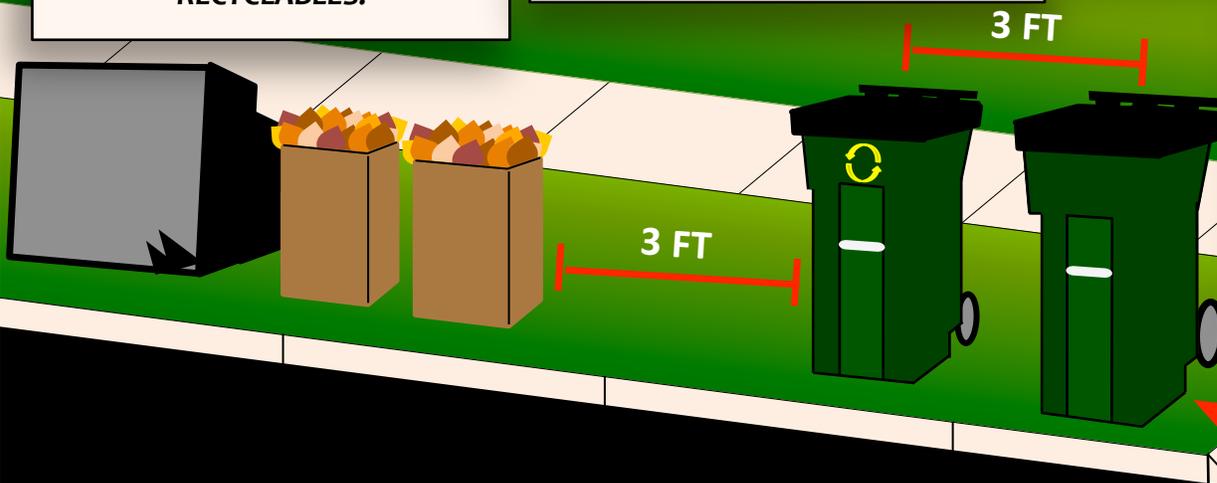
Yard waste will be picked up from your tree lawn from Spring until Fall and consists of grass, trimmings, garden debris and leaves outside the fall vacuum period. Small tree trimmings must be bundled in **4 foot** sections and not weigh more than **40 pounds**. The Service Department picks up your leaves by vacuum in the fall and must be left loose on the tree lawn and not contaminated with sticks, grass, perennials, plastic, trash or any other foreign material.

**PLEASE KEEP THESE LARGE ITEMS THREE FEET AWAY FROM YOUR CARTS.**

The South Euclid **Green Neighborhoods CartSMART Program** will help make it easier for you to recycle, **beautify** our neighborhoods, **conserve** our natural resources, **save** landfill space, conserve energy, **reduce** pollution and save tax dollars (about \$25,000 a month!). By **working together**, we can benefit our natural world and economy – and **keep SOUTH EUCLID a greener and more sustainable place to live, work and play!** If you have any questions regarding your recycling service, please call the **Kimble Customer Service Team** at **1-800-201-0005**. They will answer any questions and assist you with any problems you have related to the new collection service.

**The following holidays will be observed if they fall on a week day:**

New Years  
Memorial Day  
Independence Day  
Labor Day  
Thanksgiving  
Christmas



**CARTS WITHIN 3 FT OF STREET**

For more information about the new **CartSMART** program or to find out more about our Green Neighborhoods Initiatives including our green homes, community gardens and more, visit the City's website at [www.cityofsoutheuclid.com](http://www.cityofsoutheuclid.com)

# South Euclid Good Neighbor Guide

## **IV. COMMUNITY GROUPS, BLOCK WATCHES, CLUBS & ASSOCIATIONS**

*Community involvement is an essential element to an energetic, inter-related environment. South Euclid encourages participation in any of the following organizations.*



## COMMUNITY GROUPS

- **Boy Scouts:** 216.861.6060
- **Brush High Boosters:** 216.691.2065
- **Friends of Euclid Creek:** 216.381.8433
- **Fraternal Order of Police:** 216.381.0400
- **Girl Scouts:** 216.481.1313
- **Hillcrest Meals On Wheels:** 440.449.3551
- **Hillcrest Women's Club:** 440.449.2881
- **League of Women Voters of Cleveland Area:** 216-781-8375 or 8376
- **Lions Club:** 216.381.7365
- **Republican Party of Cuyahoga County:** 216.621.5415
- **Rotary Club:** 440.666.3984
- **SELREC/YMCA:** (South Euclid/Lyndhurst Recreation) 216.382.4300
- **South Euclid Community Center -** 216-291-0771. Located at 1370 Victory Drive. Party rooms are avail-able to rent. There is a craft room and Consignment Shop, and many community groups hold their meetings here including a Quilting Club and Knitting Club.
- **South Euclid Democratic Club:** 216.771.1760
- **South Euclid Garden Club:** 216.381.5572 – Its purpose is to beautify the City of South Euclid, stimulate feelings of community pride, and educate members by providing related programs and activities. Meetings are held the third Tuesday of the month, March - October at 7:00 PM at the South Euclid Community Center.
- **South Euclid Historical Society:** 216.382.5001, Meets 1<sup>st</sup> Wednesday of the month September - June at 7:30 PM at the South Euclid Community Center. The Historical Museum is located in the South Euclid/Lyndhurst Library at 4645 Mayfield Road and is open on Saturday from 1-4. Admission is free.
- **South Euclid Humane Society:** 216.291.8773, To prevent homeless pets through spay/neuter, education, and adoption.
- **South Euclid/Lyndhurst Kiwanis:** 216.691.1405
- **South Euclid/Lyndhurst PTA:** 440.461.7774
- **South Euclid/Lyndhurst Soccer:** 440.342.5046, For ages 4 through 10<sup>th</sup> grade.
- **South Euclid/Lyndhurst Softball League:** 216.297.0636, For all ages.
- **Community Partnership On Aging:** 216.291.3902, [communitypartnershiponaging.org](http://communitypartnershiponaging.org) Offers transportation, luncheons, trips, homemaking services, Senior Farmers' Market Nutrition Pro-gram, and multiple social and physical activities for residents 60+.

## NEIGHBORHOOD ASSOCIATIONS & BLOCK WATCHES

### **Neighborhood Associations**

*Neighborhood associations organize a variety of social and service events, utilizing the spirit and creativity of the folks on your street. We all want to enjoy life, so why not start with the neighbors around you? You can find out if your street has an association by calling your Council person or Community Relations at 216.381.0400 ext. 234.*

### **Block Watches**

*Block watch groups work in cooperation with the police and Community Relations to promote unity, reduce crime and improve the quality of life in your neighborhood. SE has a zero tolerance policy on criminal and nuisance behaviors. You are encouraged to call the police if you are disturbed by infractions of any of the ordinances in this Handbook. You will be doing a favor for those around you as well. If your street isn't listed, call the Police (216.381.1234) or Community Relations (216.381.0400 ext. 234) to find a BLOCK WATCH group near you.*

## IMPORTANT PHONE NUMBERS

- Police & Fire Emergency: 911
- Police (Non-Emergency): 216.381.1234
- South Euclid City Hall: 216.381.0400
- South Euclid Community Relations: 216.381.0400
- South Euclid Community Center: 216.291.0771
- South Euclid Service Department: 216.381.0402
- South Euclid Building & Housing: 216.381.0400
- South Euclid Municipal Court: 216.381.2880
- South Euclid/Lyndhurst Schools: 216.691.2000
- SELREC/YMCA (Recreation): 216.382.4300
- Community Partnership on Aging: 216.291.3902
- South Euclid County Library: 216.382.4880
- SE Juvenile Diversion Program: 216.691.4252
- Regional Income Tax Agency (RITA): 440.526.0900
- Cuyahoga County Fiscal Office: 216.443.7010
- Cuyahoga Cty. Board of Elections: 216.443.3298
- First Call For Help: Dial 211

**YOUR ELECTED OFFICIALS**

**South Euclid**

- Mayor Georgine Welo: 216.291.3769
- Council President/Ward 4 Jane Goodman: 216.291.0442
- Ward 1 Council Ruth Gray: 216.926.4960
- Ward 2 Council Moe Romeo: 216.381.7365
- Ward 3 Council Ed Ilove: 216.691.1751
- Council-At-Large Dennis Fiorelli: 216.269.8730
- Council-At-Large Marty Gelfand: 216.371.8827
- Council-At-Large Jason Russell: 216.242.6442
- Judge Gayle Williams-Byers: 216.381.2880

**State & Federal**

- Ohio Governor John Kasich: 614.466.3555
- State Rep. Kent Smith: 614.466.5441
- State Senator Kenny Yuko: 614.466.4583
- U.S. Congresswoman Marcia Fudge: 216.522.4900
- U.S. Senator Rob Portman: 216.522.7095
- U.S. Senator Sherrod Brown: 216.522.7272
- Cuyahoga County County Executive Armond Budish: 216.443.7178
- Cuyahoga County Council Representative: Sunny Simon: 216.291.8773



*Thank you to the hundreds of residents who participated in our Community Meetings, Neighborhood Surveys and provided their valuable input and guidance in all of our efforts! If you would like to be a part of our Good Neighbor efforts please call Community Services at 216.381.0400 ext. 234. We apologize for any omissions and/or errors in the creation of this Good Neighbor Guide.*



***Explore Your City!***

**Learn more at:**

**[www.cityofsoutheuclid.com](http://www.cityofsoutheuclid.com)**

**Find us on Facebook at**

**[www.facebook.com/southeuclid](http://www.facebook.com/southeuclid)**

**Follow us on Twitter at**

**[www.twitter.com/southeuclidLIVE](http://www.twitter.com/southeuclidLIVE)**